



Meeting: Scrutiny Commission

Date/Time: Wednesday, 13 March 2024 at 10.00 am

Location: Sparkenhoe Committee Room, County Hall, Glenfield

Contact: Mrs J Twomey (Tel: 0116 305 2583)

Email: joanne.twomey@leics.gov.uk

Membership

Mr. M. T. Mullaney CC (Chairman)

Mr. T. Barkley CC Mrs. A. J. Hack CC Mr. M. Frisby CC Mr. J. Morgan CC Mrs. H. J. Fryer CC Mrs. R. Page CC Mr. S. J. Galton CC Mr J. Poland CC

Mr. T. Gillard CC Mr. T. J. Richardson CC

<u>Please note</u>: this meeting will be filmed for live or subsequent broadcast via the Council's web site at http://www.leicestershire.gov.uk

AGENDA

Item Report by

1. Minutes of the meeting held on 29 January 2024.

(Pages 5 - 18)

- 2. Question Time.
- 3. Questions asked by members under Standing Order 7(3) and 7(5).
- 4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.
- 5. Declarations of interest in respect of items on the agenda.

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- 6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16.
- 7. Presentation of Petitions under Standing Order 35.

8.	Equality, Diversity and Inclusion Strategy 2024 - 2028	Chief Executive	(Pages 19 - 38)
9.	Leicestershire County Council's Customer Programme and Approach to Automation	Director of Corporate Resources	(Pages 39 - 48)
10.	2023/23 Medium Term Financial Strategy Monitoring (Period 10)	Director of Corporate Resources	(Pages 49 - 84)

11. Date of next meeting.

The next meeting of the Commission is scheduled to take place on Wednesday, 10^{th} April 2024 at 10.00am.

12. Any other items which the Chairman has decided to take as urgent.

QUESTIONING BY MEMBERS OF OVERVIEW AND SCRUTINY

The ability to ask good, pertinent questions lies at the heart of successful and effective scrutiny. To support members with this, a range of resources, including guides to questioning, are available via the Centre for Governance and Scrutiny website www.cfgs.org.uk. The following questions have been agreed by Scrutiny members as a good starting point for developing questions:

- Who was consulted and what were they consulted on? What is the process for and quality of the consultation?
- How have the voices of local people and frontline staff been heard?
- What does success look like?
- What is the history of the service and what will be different this time?
- What happens once the money is spent?
- If the service model is changing, has the previous service model been evaluated?
- What evaluation arrangements are in place will there be an annual review?

Members are reminded that, to ensure questioning during meetings remains appropriately focused that:

- (a) they can use the officer contact details at the bottom of each report to ask questions of clarification or raise any related patch issues which might not be best addressed through the formal meeting;
- (b) they must speak only as a County Councillor and not on behalf of any other local authority when considering matters which also affect district or parish/town councils (see Articles 2.03(b) of the Council's Constitution).



